

## Chromatics' Policy for Finishing work on supplied prints:

Chromatics will mount supplied prints in limited circumstances. It is at Chromatics' discretion that we will accept some prints for finishing work and not others. Many factors go into this decision, including but not limited to the condition of the supplied print, the materials used for the print and the size of the print.

Supplied prints (any print not being produced at the time of mounting) will only be considered for mounting under the following terms and conditions:

- The Customer understands there is a risk the print could be damaged in the mounting process. Chromatics will not be liable for any print damage, and will not replace any supplied print that is damaged in an attempt to mount.
- *The Customer agrees to pay the predetermined mounting price, even if the Customer is dissatisfied with the result of mounting a supplied print. The agreed upon price of the work covers labor and materials*, which will be expended even in the event the final product is less than satisfactory.
- Chromatics' finishing specialist must approve the combination of laminates and/or mounting substrates upon inspection of the supplied print. If the Customer's preferred materials are not suitable for their print, alternate materials will be recommended.
- Supplied prints will **NOT** be accepted for acrylic mounting of any type. Only images produced at Chromatics at the time of mounting will be eligible for acrylic mounting.

Please sign below that you understand and agree to these terms and conditions:

Customer name: \_\_\_\_\_

Date: \_\_\_\_\_ Customer Phone: \_\_\_\_\_

Chromatics Employee accepting order: \_\_\_\_\_

*This original, signed form must accompany all supplied print Finishing orders. Orders will not be initiated without this form. Please make a copy for the customer to keep at the time the order is placed.*